# AGENDA MANAGEMENT SHEET

Name of Committee	Ov	erview And Scrutiny	Board
Date of Committee	2n	d September 2009	
Report Title		aft OSC Work Progra	
Summary	Thi: OS	<b>d proposed in-depth</b> s report provides the O+S C work programmes for 2 lepth scrutiny.	
For further information please contact:	Ove Ma Tel	helle McHugh erview and Scrutiny nager : 01926 412144 hellemchugh@warwickshire.gov	Jane Pollard Democratic Services Manager Tel: 01926 412565 janepollard@warwickshire.gov.u
Would the recommended decision be contrary to the Budget and Policy Framework?	No.		
Background papers	Nor	ne	
CONSULTATION ALREADY U	NDE	RTAKEN:- Details to b	e specified
Other Committees			
Local Member(s)	Χ	N/A	
Other Elected Members	Χ	Cllr Appleton, Chair of O	+S Board
Cabinet Member	Χ	Cllr Farnell, Leader of the	e Council
Chief Executive	Χ	Jim Graham	
Legal			
Finance			
Other Strategic Directors	X	David Carter, Strategic D Workforce and Governar Monica Fogarty, Assistar	nce
District Councils			
Health Authority			



Police	
Other Bodies/Individuals	
FINAL DECISION YES	
SUGGESTED NEXT STEPS:	Details to be specified
Further consideration by this Committee	
To Council	
To Cabinet	
To an O & S Committee	
To an Area Committee	
Further Consultation	

## Agenda No 2

# **Overview And Scrutiny Board - 2nd September 2009.**

# Draft OSC Work Programmes for 2009/10 and proposed indepth reviews for 2009/12

# Report of the Strategic Director for Customers, Workforce and Governance

#### Recommendation

The Overview and Scrutiny Board is recommended to:

- 1) Provide a critical friend challenge to the draft Overview and Scrutiny Committee (OSC) Work Programmes for 2009/10, contained in Appendix B, by:
  - a) Assessing the priority of the issues included in the work programmes
  - b) Identifying areas of duplication
  - c) Making suggestions back to OSC's if appropriate from a) and b) above
- 2) To agree that in-depth Overview and Scrutiny reviews be managed through a 3 year In-depth Review Programme
- 3) Review and amend as appropriate the proposed In-depth Review Programme 2009/12 contained in Appendix D.

## 1. Background

- 1.1 At the meeting of the Overview and Scrutiny (O+S) Board on 16<sup>th</sup> July 2009, members received a report outlining the remit of the Board. The report highlighted that the O+S Board has a significant role to play in co-ordinating the Council's Overview and Scrutiny work. The Board agreed that it could fulfil this role by reviewing the Overview and Scrutiny Committees (OSC's) draft work programmes in order to ensure OSC's are focussing on high priority issues and to identify any potential duplication between OSC's. The Board also agreed to develop and manage a programme of in-depth reviews, in order to ensure a focus on priorities and enable a more effective allocation of the limited resources within the Overview and Scrutiny Team.
- 1.2 In July, each OSC held a workshop to identify priority areas for scrutiny. This report outlines the processes that have taken place since the workshops, to develop the draft OSC work programmes 2009/10 and to identify priority issues for in-depth scrutiny.



## 2. Prioritisation of Issues

- 2.1 The workshops undertaken by the OSC's produced a significant number of suggestions for scrutiny which needed to be prioritised. The O+S Team have worked with the Chair and Party spokespersons of each Committee to prioritise the issues suggested. The prioritisation of issues was based upon the criteria contained within the Prioritisation Tool (See Appendix A).
- 2.2 Those issues that were considered a low priority were not progressed further. Those issues that were considered High or Medium priority were explored further and assigned an appropriate method of scrutiny, namely either a report to the OSC or an in-depth review to be undertaken by a Task and Finish Group or though a Select Committee method.

#### Reports

- 2.3 It is fundamentally important that OSCs maximise the available time within committee meetings each year. Therefore, reports should only be placed on the draft work programmes where there is clear scope for the committee to undertake an overview or scrutiny role. It is also necessary to allow capacity for issues which arise during the year. The example of Comprehensive Area Assessment is expanded on in paragraph 2.5 and there are other issues which will arise from the work of the Council generally.
- 2.4 To aid this process Appendix B provides an analysis of the draft work programme and an evaluation of their correlation to the Corporate priorities and cross-cutting themes as articulated in the Corporate Business Plan, using a high, medium and low rating. Appendix C assesses whether or not the draft work programme includes some of the issues emerging from the Comprehensive Area Assessment.
- 2.5 It should be noted that the ongoing nature of assessment under CAA facilitated by regular dialogue with the Inspectorates means that a degree of flexibility should be built into the OSC work programme to allow Committees to respond to emerging issues in a timely fashion during the year. Furthermore, as mentioned in the CAA report, the Public Service Board has undertaken to commission a Peer review with the IDeA in March 2010 to assess amongst other things the partnerships impact, vision, leadership, governance, accountability and performance management in the delivery of community outcomes. The work of the OSCs will inform this review, but equally the OSB will have a role to play in scrutinising any self assessment and preparations for the Peer Review.



- 2.6 The Board is asked to provide a critical friend challenge to the draft work programmes by:
  - Reviewing the ratings of the proposed work items and reconsider the inclusion of those items with a low relevance to the Corporate priorities (Appendix B)
  - Reviewing the emerging themes from the Comprehensive Area Assessment and identify potential work areas for the OSCs (Appendix C)
  - Identifying areas of potential duplication within the work programmes.
- 2.7 It is recognised that it is important for members to be informed about some of the areas with a low correlation to the Corporate Priorities, however it is suggested that this could be more effectively achieved by other means (such as briefings), rather than occupying valuable time within OSC meetings.
- 2.8 It should be noted that the draft work programmes do not currently include scrutiny of the Corporate Business Plan and Budget proposals. It is suggested that this could be effectively achieved by a small Panel of members. A small Panel looking at the whole budget in the round would ensure that cross-cutting themes were properly addressed. In addition there are some timetabling issues as the draft CBP is scheduled to go to Cabinet on 17<sup>th</sup> Dec which is too late for the December round of O&S Committees.

#### In-depth Reviews (Task and Finish Groups) / Select Committees

- 2.9 In total, 15 issues have been identified as high or medium priority issues for in-depth scrutiny reviews by Task and Finish Groups or Select Committees. A list of the high and medium priority issues for in-depth scrutiny identified by OSC's is outlined in Appendix D.
- 2.10 From a planning perspective, it is recommended that the Board plan for approximately 6-10 in-depth reviews / select committees per year. Planning at this level, will enable the Board to retain some flexibility in order to deal with any issues that arise throughout the year and any joint scrutiny issues identified by the Board. Obviously the exact number of in-depth reviews / select committees undertaken may vary depending on nature of the issue, length of time required and level of support required from the O+S Team. Within this context, it is fundamentally important to ensure that O+S work is targeted towards high priority issues. Therefore, it is suggested that in-depth scrutiny should only be progressed on those issues identified as high priority (See Appendix D).
  - 2.11 Progressing only those issues highlighted as high priority, leaves 10 in-depth reviews to be undertaken. All of these reviews cannot be undertaken during 2009/10, therefore it is suggested that an In-depth Review Programme is developed to manage the reviews over a longer period of time. It is suggested that the 10 high priority issues for in-depth scrutiny be further prioritised based on assessments of the following criteria.



- Urgency and Risk whether there is clear evidence that the issue is a current problem facing the Council / Partners and there are risks associated with delaying the consideration of the issue
- ii) Evidence of continued poor performance
- iii) Corporate Business Planning Cycle whether it is important for the outcome of the review to feed into 20010/11 corporate planning and budget setting cycle
- iv) Appropriate timing for undertaking the in-depth scrutiny, for example responding to government consultation, allowing sufficient time for new services / policies to be implemented prior to a review of their effectiveness
- 2.12 This criteria has been applied to the 10 high priority issues to develop a programme of in-depth reviews for the next 3 years. The proposed programme of in-depth reviews is attached as Appendix E. The O+S Board is asked to review the proposed programme and make amendments as appropriate.
- 2.13 In reviewing the proposed programme of in-depth reviews the Board should note that:
  - i) The programme does not currently include any joint scrutiny exercises. If the Board identifies an issue which it considers to be a priority issue for joint scrutiny, the programme of WCC reviews may need to be reprioritised in order to create capacity to support such an exercise. This will obviously depend on the nature of the issue identified and the level of support that partners are able to contribute.
  - ii) The programme does not currently include scrutiny of the Corporate Business Plan and Budget proposals. If the Board wish to include this a suggestion is included in paragraph 2.8.
  - iii) The programme does not include any outstanding in-depth review work. For example, the Concessionary Transport Panel which was established by the Children, Young People and Families OSC and the former Environment OSC, recommended that Cabinet allocate funding to employ a consultant to undertake an options analysis for a concessionary transport scheme for young people in Warwickshire. Cabinet agreed to allocate this funding and the consultant is expected to produce a final report by the end of September. The Board should consider whether the Concessionary Transport Panel should be reformed to consider the consultants report prior to the report being considered by Cabinet. Consideration of the consultants report could be achieved in one meeting and would therefore not be overly resource intensive.
  - iv) The programme highlights that the high priority reviews should be completed by February 2011. It is recommended that the capacity available post February 2011 is not filled at this stage, as this capacity will enable the Board some flexibility in managing the in-depth review programme. For example, it will enable the Board to accommodate any urgent issues or any issues identified for joint scrutiny, by reprioritising



reviews and delaying the commencement of some reviews by placing them into the post February 2011 timetable.

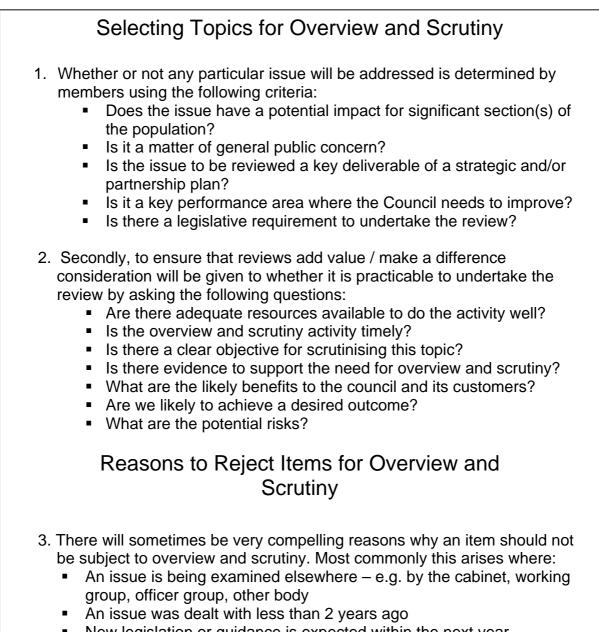
2.14 The Board is asked to review the draft In-Depth Review Work Programme 2009/12 contained in Appendix E and in light of the points above, amend and agree as appropriate. It is recommended that the Board reviews and reprioritises the In-depth Review Work Programme at each meeting in order to ensure scrutiny work continues to be focussed on high priority issues.

DAVID CARTER Strategic Director for Customers, Workforce and Governance

Shire Hall Warwick

22 July 2009





New legislation or guidance is expected within the next year



## Appendix B

# Draft OSC work programmes for 2009/10 – Link to Corporate Priorities incl. Crosscutting themes

				R	EPOR	Т ТҮР	E		LINK CORPO PRIOR	ORATE		Cross cutting themes/ LAA
COMMITTEE	MEETING DATE	ITEM AND RESPONSIBLE OFFICER	OBJECTIVE OF SCRUTINY	Performance Management	Holding Executive to Account	Policy Review/Development	Overview	Raising Levels of Educational Attainment	Maximising independence for older people and adults with disabilities.	Pursuing a Sustainable Environment and Economy	Protecting the Community and making Warwickshire a safer place to live	Cross cutting themes/ LAA
ACS	09 September 2009	Personalisation Agenda – Presentation (Liz Bruce)	To examine progress and developments in relation to the personalisation agenda, including low level intervention and preventative initiatives.				✓		High			High LAA NI 124 People with long term condition supported to be independent
ACS	09 September 2009	Autistic Spectrum Disorders and Transitions Report (Simon Veasey)	To scrutinise progress and developments in the transition arrangements for young people into adult services, particularly young people with ASD.	✓		<			High			
ACS	09 September 2009	County Records Office Transformation (Simon Robson)	To monitor and review the implementation of the transformation programme and discuss the Government consultation on a new policy for archive services.	✓		~			Low			Low Running effective and efficient services.



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ACS	09 September 2009	Telecare Progress report (Gill Jowers)	To examine progress and developments in relation to the personalisation agenda including low level intervention and preventative initiatives	~		~			High			High LAA NI 124 People with long term condition supported to be independent
ACS	02 December 2009	Dignity in Care / Quality Assurance in Home Care Services – Presentation (Simon Robson / Kim Harlock)	To identify the key issues in relation to dignity in care and examine the new quality assurance framework for home care.				<		High			
ACS	02 December 2009	Warwickshire Safeguarding Adults Annual Activity Plan (Edward Williams)	To scrutinise the plan and consider the impact of the Laming Report on adults services.	✓			✓		High		High	
ACS	02 December 2009	Care and Choice Accommodation Programme: Extra Care Housing and Specialist Residential Care	To scrutinise progress to deliver the care and choice accommodation programme, including the development of extra care housing and specialist residential care for older people, people with dementia and people with learning disabilities.	~	~				High			



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ACS	02 December 2009	Q2 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	$\checkmark$	~				High			
ACS	02 December 2009	Adult and Community Learning (Simon Robson)	To review the impact of changes to the LSC and the funding for adult learning activities.			~			Low			
ACS	02 December 2009	Learning Disabilities and the Campus Revenue Agreement (Rebecca Hale)	To scrutinise the challenges relating to the transfer of funding from Health for learning disability services and issues regarding the Campus Revenue Agreement.	✓			✓		Low			
ACS	02 March 2010	Q3 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	✓	~				High			
ACS	02 March 2010	Library Service Transformation – Progress Report (Simon Robson)	To review and monitor the impact of the library service transformation programme.	✓	~	~						High Running effective and efficient services.
ACS	02 March 2010	Rowan Organisation – Monitoring Report (Kim Harlock)	To monitor the contract for Direct Payments.	~					Low			Low Running effective and efficient services.
CYPF	23 September 2009	Portfolio Holder update	To scrutinise work undertaken by Portfolio Holder		~				High			



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CYPF	23 September 2009	Hear By Right	To scrutinise progress being made against the achievement of Hear By Right Standard				*	Low				Medium LAA 2007 Participation of children young people influencing development and evaluation of services
CYPF	23 September 2009	Presentation on Your Child, Your Schools, Our Future: White Paper	To provide the Committee with an outline of recent White Paper and potential implications for Warwickshire			~		High				
CYPF	23 September 2009	Early Years Funding Formula	To scrutinise the proposed Early Years Funding Formula			~	~	High				High LAA NI 72& 92 Early years targets
CYPF	23 September 2009	Integrated Youth Service	To scrutinise the objectives of developing an integrated youth service				~					Medium NI 110- Young people's participation in positive activities



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CYPF	01 December 2009	Portfolio Holder update	To scrutinise work undertaken by Portfolio Holder		~			High				
CYPF	01 December 2009	2008/09 End of Year Academic Performance Report	To scrutinise 2008/09 academic results	~	~			High				High LAA – education targets N1 73, 75, 87, 92, 93, 94, 99,100, 101
CYPF	01 December 2009	Q2 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	~	~			High				High Relates to improvement Plans for LAA targets
CYPF	01 December 2009	Bullying Progress Report	To scrutinise progress made against Bullying Scrutiny Review		~			High				Medium NI50- Emotional Health of Children Medium NI69 – Children who have experienced bullying



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CYPF	01 December 2009	Models of Leadership	To scrutinise extent to which models of leadership (sharing support services, Teachers, Skills, Transport) are being developed in Warwickshire Schools and work CYPF Directorate is undertaking to encourage / support this.			~		Low				
CYPF	03 March 2010	Portfolio Holder update	To scrutinise work undertaken by Portfolio Holder		~			High				
CYPF	03 March 2010	Q3 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	✓	~			High				High Relates to improvement Plans for LAA targets
CYPF	03 March 2010	Measuring Satisfaction with Education	To scrutinise appropriateness of current methods of measuring satisfaction with education and to identify options for improving how this is measured				~	High				
CS&CS	16 September 2009	Fire & Rescue Service Improvement Plan – Verbal Update – EXEMPT (Glen Ranger)		✓	~						High	High Running effective and efficient services
CS&CS	16 September 2009	Treasury Management and Capital Programming/Planning (Presentation by Virginia Rennie and Phil Triggs)					~					Medium Running effective and efficient services



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CS&CS	16 September 2009	Debt Recovery (Rob Philips)	To examine debt recovery process including where bad debts arise and how they are being addressed	✓	~							Low Running effective and efficient services
CS&CS	16 September 2009	Staff Appraisals (Bob Perks)	To ensure that all staff are appraised in accordance with the agreed system and that the appraisal process adds value to staff management and development	✓								Medium Empowering staff
CS&CS	08 December 2009	Customer Satisfaction / One Stop Shops (Kushal Birla)	To monitor customer satisfaction in relation to one stop shops and progress to deliver the agenda.	✓		~						Medium Customer focus
CS&CS	08 December 2009	Access to Council Services (Kushal Birla)	To examine whether older people and hard-to-reach groups have equal access to council services.			~	✓		High			High Customer focus
CS&CS	08 December 2009	Review of Customer Focus –Progress Report	To monitor progress to implement the recommendations of the scrutiny review of customer focus	✓	~							High Customer Focus
CS&CS	08 December 2009	Shared Services and Enhanced Two-Tier Working IT/HR/Procurement/cus tomer Services (Service Leads)	To examine progress/opportunities to share services with partner authorities		~							High One Warwickshire Running Effective and Effective and Efficient Services



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CS&CS	08 December 2009	Absence Management (Bob Perks)	To scrutinise council absence levels and absence management protocols	✓	~							Medium Running effective and efficient services Empowering Staff
CS&CS	08 December 2009	Warwickshire's Domestic Abuse Strategy Annual Report (Sue Ingram)	To scrutinise progress to implement the domestic abuse strategy and consider the response of the Criminal Justice System in holding perpetrators to account	✓	*	*					High	High LAA NI 15 serious violent crime (including domestic abuse)
CS&CS	08 December 2009	Fire & Rescue Service Improvement Plan – Verbal Update (Graham Smith)		✓	~						High	High Running effective and efficient services
CS&CS	08 December 2009	Q2 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	✓	~						High	
CS&CS	02 March 2010	Fear of Crime (Kate Nash)	To scrutinise the Council's input into reducing fear of crime.				~				High	



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CS&CS	02 March 2010	Fire & Rescue Service Improvement Plan – Verbal Update (Graham Smith)		✓	~						High	High Running effective and efficient services
CS&CS	02 March 2010	Q3 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	~	~						High	
CS&CS	02 March 2010	Fear of Crime (Kate Nash)	To scrutinise the Council's input into reducing fear of crime				~				Low	
CS&CS	02 March 2010	Cyber Crime / Scams (Mark Ryder)	To examine and identify ways in which the council can work to combat cyber crime and scams.			~					Low	
CS&CS	02 March 2010	Financial Well-Being Scrutiny Review – Progress Report (Mark Ryder)	To scrutinise progress following the financial well-being review.		~						Low	
CS&CS	02 March 2010	Locality Working (Nick Gower-Johnson)	To evaluate the effectiveness of locality working.		~	~						High Locality working
CS&CS	02 March 2010	Use of Differential Targets (Monica Fogarty)	To scrutinise how and where differential targets are being used across the county and assess the impact in the context of narrowing the gap.	~	~							High Narrowing the gaps



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CS&CS	02 March 2010	Fire and Rescue Service Improvement Plan –Verbal Update (Graham smith)		~	~						High	High Running effective and efficient services
CS&CS	02 March 2010	Asset Management (TBC)	To examine the council's policy / strategy in relation to asset management and develop a clear understanding of the council's property portfolio.				>					Medium Running effective and efficient services
E&E	24 September 2009	Progress with waste recycling	To assess progress with waste recycling initiatives across Warwickshire	~	~					High		
E&E	24 September 2009	Twenty's Plenty - Update	To examine progress with this initiative (20mph speed limit)			✓					High	Medium LAA NI 47 Reduction of deaths etc on roads
E&E	24 September 2009	Impact of Recession on Local Economy	Update on Impact of Recession on Local Economy				✓			High		High LAA NI 152, 171, 166a Unemployed, new business average earnings
E&E	03 December 2009	Impact of housing growth on jobs and the environment	To examine the impact of housing development on jobs and the environment				~			Med		



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E&E	03 December 2009	Olympics	To consider the opportunities and challenges that the 2012 Olympics will present to Warwickshire.				~			Low		
E&E	03 December 2009	Local Transport Plan 3	To support the production of LTP3 (Timing may change)			~				High	Med	
E&E	03 December 2009	Q2 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	~	~					High		
E&E	04 March 2010	Effectiveness of new County Highways Structure	To ensure that recent changes to the county highways structure have led to improvements		~							Medium Running efficient and effective services
E&E	04 March 2010	Street Lighting and Energy Efficiency measures	To identify ways in which street lighting can be made more efficient, bringing about financial savings	~								Medium Running efficient and effective services
E&E	04 March 2010	Q3 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	~	~					High		



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Health	02 September 2009	Quarter 4 Directorate Report Card 2008/09 – Kim Harlock AHCS	To scrutinise the report card relating to health and the plans there are to address poor performance	V								High LAA N 120, 123 and LPSA2 measure Mortality rates, smoking rates and deaths from circulatory diseases
Health	02 September 2009	SHA – Health Economy	Member development – to understand the Health Economy and the relationship role of the PCT and Acute Trusts within the Health Economy				~					
Health	02 September 2009	Improving Access to Health (Vicky Porter E&E)	Report arising from Acute Services Review – commissioned by both WCC/PCT to review and recommend ways to improve transport and information in accessing health services. HOSC to consider implementations made and how these could be implemented			✓						High Narrowing the gaps
Health	02 September 2009	NHS Warwickshire – Strategic Vision for Health	To scrutinise the PCTs consultation processes –effective public engagement such as hard to reach groups in looking at proposals for revised care pathways in End of Life Care, COPD, Stroke and Urgent and Emergency Care			~						High Customer Focus



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Health	02 September 2009	PCT –Review of Stroke Services in Warwickshire including urgent care and rehabilitation services	To scrutinise the PCTs review of current stroke services arising from concerns relating to providers not achieving the targets set by the PCT	✓								Medium Running effective and efficient services
Health	28 October 2009	PCT – update on Proposed Models of Care	To scrutinise the consultation outcomes and recommendations for models of care ensuing there was effective public engagement with the process	✓								Medium Running effective and efficient services
Health	28 October 2009	Joint Strategic Needs Assessment	Joint presentation by WCC/PCT to inform Members			✓						High Narrowing the gaps
Health	09 December 2009	Implementation of recommendations – Winter Deaths and Fuel Poverty	To scrutinise progress made against the Winter Deaths & Fuel Poverty Scrutiny Review		~				High		High	
Health	09Decemb er 2009	Quarter 2 Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	✓	✓			High	High		High	
Health	09 December 2009	All Acute Trusts - NHS targets for MRSA , C. Difficile & Norovirus	To scrutinise the NHS Targets hospital acquired infection for all NHS Trusts that provide services for Warwickshire residents	✓								Medium Running effective and efficient services



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Health	10 March 2010	Implementation of recommendations – End of Life Care	To scrutinise progress made against the End of Life Care Scrutiny Review		~				Low		Low	Medium Narrowing the gaps
Health	10 March 2010	Implementation of recommendations – Falls Prevention	To scrutinise progress made against the Falls Prevention Scrutiny Review		~				High		Med	
Health	10 March 2010	Director Public Health - Sexual Health Services	Request of the previous committee from concerns raised about uptake of screening programme for Chlamydia, teenage pregnancies etc. Priority also for PCT, LAA targets	✓				High				
Health	10 March 2010	Q3 Performance Improvement Plan (Monica Fogarty)	To scrutinise plans to improve areas of poor performance.	✓	~			High	High		High	



#### Potential areas arising from initial Area Assessment feedback

The table below cross refers the Draft OSC Work Programmes with the emerging issues from the Comprehensive Area Assessment which will also be presented to the Overview & Scrutiny Board on 2<sup>nd</sup> September 2009. The intention of this exercise is to evaluate the proposals for scrutiny areas made by each O&S committee in relation to the emerging issues from the Area and Organisational Assessments and identify any gaps. It is however important to note that these issues are still subject to further analysis and a final picture will be presented to the OSB on 4<sup>th</sup> November 2009.

Source assessment	Issues identified by inspectorates	Is this addressed in the draft OSC work programme for 2009/10	Notes
Area (overall) Managing Perf.	<i>Narrowing the Gaps</i> - Despite a number of initiatives over several years there is little progress with reducing inequalities or narrowing the gaps. Most significantly, the most deprived neighbourhoods are drifting further away from the national average.	Some elements	<b>Nb.</b> This is a common theme which could/should be addressed as an underpinning theme of each review/item
Area (overall) Managing Perf.	<b>Partnership engagement</b> - Much of the findings focus upon partnership engagement across the wide agenda. Partnerships with health bodies remain an area for improvement.	No	
Area	Educational Attainment in Nuneaton and Bedworth	No	Not specific but educational attainment generally is reported CYPF 01 December 2009
Area	<b>Housing</b> - variable performance across the County, especially in relation to the percentage of non-decent homes and fuel poverty. Concerns also raised around waiting lists and empty properties in Warwick.	Yes	Health OSC (Dec 09) - Implementation of recommendations – Winter Deaths and Fuel Poverty Envn't and Economy OSC (Dec 09) - Impact of housing growth on jobs and the environment



Area	<b>Economic Priorities/Recession</b> – the inspectorates would like more information on the impact of the recession upon Warwickshire to date and details of outcomes of actions to date.	Yes	Envn't and Economy OSC 24 September 2009 Impact of Recession on Local Economy
Area	<b>Mortality rates</b> - Rugby has the highest mortality / admissions from accidents and serious injuries,	No	Mortality rates are part of Health report card.
Area	Marked health inequalities - especially in Nuneaton and Bedworth persist,	No	Elements of health inequalities will feature in a number of reports to Health OSC
Area	<b>Engagement of the NHS/PCT</b> - There is a lack of robust engagement from the wider NHS to wider LAA targets,	No	
Area	<b>Chlamydia screening</b> , - Warwickshire has some of the worst performance in the Country	Partly	Health OSC (Mar 10) – Director Public Health - Sexual Health Services
Area	<b>Obesity Levels</b> – The inspectorates have judged that we have some of the worst obesity levels in the Country, with the younger generation most affected. They would like further information to see if this is the case and are particularly interested to see if there is a standard and consistent approach to measuring this across the Country. They feel that this is an issue for the whole Country as well as the County.	No	This was the subject of a Health OSC review which reported in September 2007. See outcomes leaflet April 2009
Area	<b>Teenage pregnancy</b> – The inspectorates want to understand the issues and any underlying factors which account for the high rates of teenage pregnancy in Warwick. Are there any correlations with the sexual health screening for example?	No	Health in pregnancy in depth review scheduled
Area	<b>Nuneaton and Bedworth</b> – Most under performing area in priorities including crime rates and health. The inspectorates would like to know if enough is being done collectively across the partnership to make a difference in a cohesive way and whether current efforts can be sustained to deliver better outcomes.	Not specifically	
Use of Resources	Progress of shared services	Yes	CS&CS O&S (Dec 09) - Shared Services and Enhanced Two-Tier Working – IT / HR / Procurement / Customer Service





## Appendix D

# In-depth Scrutiny Suggestions by Overview and Scrutiny Committees

Committee	Subject	Objective	Impact on population	Links to Corporate Priority / LAA	Performance	Timeliness	Potential for O+S to add value	Overall priority of Scrutiny	Method
Adult and Community Services OSC	Developing low level intervention and prevention services	To consider how the Council can further develop low- level intervention and preventative services such as PHILLIS	High	High	N/A	High	High	High	Task and Finish Group
	Carer's support	To scrutinise the support available / provided to informal carers and make recommendations in relation to how this can be improved	High	High		High	High	High	Select Committee / Task and Finish Group
	Home Care (suggested by Cabinet)	To review the quality and effectiveness of home care provision across Warwickshire to improve customer satisfaction levels. (The OSC previously undertook a review on this subject "Independence Through Outcomes". OSC would need to sure that further scrutiny would add value)	High	High		High	High	High	Task and Finish Group
	Heritage Education, Countryside Parks and Rural Tourism	To identify opportunities for maintaining heritage education services including opportunities for closer working with Heritage Services and Rural Tourism.	Medium	Medium	N/A	High	Medium	Medium	Task and Finish Group



Committee	Subject	Objective	Impact on population	Links to Corporate Priority / LAA	Performance	Timeliness	Potential for O+S to add value	Overall priority of Scrutiny	Method
	Olympics 2012 / Rugby World Cup	To consider how the Council can maximise the opportunities for these events present for tourism in Warwickshire	Medium	Medium	N/A	Medium	Medium	Medium	Joint Task and Finish Group with E+E OSC
Children, Young People and Families OSC	Exclusions	To reduce exclusions within Warwickshire, particularly amongst vulnerable groups of young people	High	High	N/A	High	High	High	Task and Finish Group
	Looked After Children / Safeguarding	To establish how effectively the CYPF Directorate are coping with increased demand in this area and to assess the potential impact of the Lord Laming Report	High	High	N/A	High	High	High	Task and Finish Group
	Integrated Youth Service	To undertake a post implementation review	High	High	N/A	High	High	High	Task and Finish Group
Corporate Services and Community Safety OSC	Workforce Planning	To review the vision for the County Council's workforce looking 5 to 10 years ahead	Medium	Medium	N/A	Medium	High	Medium	Select Committee
	Alcohol	To develop an understanding of how the County Council can assist in reducing the wider impact of alcohol abuse on society	High	High	N/A	High	High	High	Select Committee



Committee	Subject	Objective	Impact on population	Links to Corporate Priority / LAA	Performance	Timeliness	Potential for O+S to add value	Overall priority of Scrutiny	Method
Environment and Economy OSC	Climate change and carbon reduction Commitment	To explore the extent to which the County Council and its partners are meeting their carbon reduction targets	High	High	N/A	High	High	High	Select Committee
	Maximising VfM in regeneration projects	To ensure that WCC is achieving value for money with its regeneration projects	Medium	Medium	N/A	High	Medium	Medium	Task and Finish Group
Health OSC	Health in Pregnancy	To narrow the gaps and improve health inequalities by reducing smoking pregnancy, improve diet, encourage breastfeeding, reduce obesity, teenage pregnancy health education	High	High	N/A	High	High	High	Task and Finish Group
	Access to GP Services	To narrow the gaps and improve health inequalities by improving access to GP services and GP/patient ratios	High	High	N/A	Medium	Medium	Medium	Task and Finish Group
	Over 65's not in Good Health	To improve access to specialist services in order to maintain health, well being and independence in older people	High	High	N/A	High	High	High	Task and Finish Group



#### Appendix E

#### In-depth Review Work Programme 2009/12

Issue	Sept 09	Oct 09	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10	Apr 10	May 10	Jun 10	July 10	Aug 10	Sept 10	Oct 10	Nov 10
Safeguarding		Μ	M												
Exclusions				PW											
Health In Pregnancy					A	M									
<b>Developing Low-Level intervention</b>								MM							
and prevention services															
Carers Support									PW						
Over 65's Not In Good Health										Α	M				
Integrated Youth Service													Μ	Μ	
Alcohol Abuse													P	W	
Climate change and carbon reduction														AM	

Issue	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Sept	Aug	Sept	Oct	Nov	Dec	Jan
	10	11	11	11	11	11	11	11	11	11	11	11	11	11	12
Integrated Youth Service	N	M													
Climate Change and carbon	AM														
reduction															
Alcohol Abuse	P	W													

**Not Timetabled:** Home Care as this is dependent upon Adults OSC identifying how a further review will add value as the issue was considered by the Committee in 2007.

AM - Alwin McGibbon, MM - Michelle McHugh, PW - Paul Williams

